

ABSTRACT

A web-enabled call-interface method and apparatus, capable of managing packet-based/Internet Protocol-based calls. The embodiments include a system, apparatus and method to manage calls through identifying the media type of an incoming or outgoing call, presenting call features associated with the media type to a subscriber, and receiving a call
5 feature selection from the subscriber. When the call feature selected requires further input, the subscriber is prompted for the call feature input.

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